Influence Without Authority

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Psychology of Persuasion by Robert Cialdini

- Authority
- Consistency
- Reciprocation
- Social Proof
- Liking
- Scarcity

How economists think

- 1 People respond to incentives
- 2 There are always two sides/options
- 3 Unexpected influences
- 4 Unintended consequences
- 5 We can influence not control the outcome

Arguments: Patterns

Series

Dependent on each other

Convergent

Independent & cumulative

Parallel

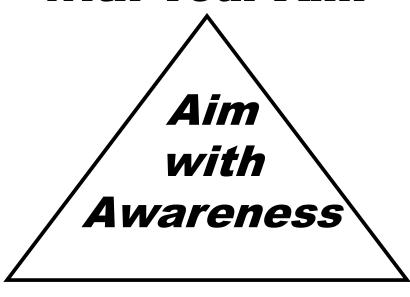
Independent & each sufficient

INFLUENCE POTENTIAL Your Source of Power

- Legitimate Power
- Reward Power
- Connection Power
- Information Power
- Expert Power
- Charisma Power

Influence without Authority

Be Clear with Your Aim



Sharpen Your Focus Understand the Forces at Play